



# The Safety Advisor Service

## YOUR OWN SAFETY TEAM

WHEN YOU NEED IT  
WHERE YOU NEED IT



All of our clients subscribing to the Safety Advisor Service are now covered by a policy known as "Insured Advice". Terms and Conditions apply.

**PHSC**



# YOUR OWN SAFETY TEAM

# WHEN YOU NEED IT, WHERE YOU NEED IT

## ABOUT OUR SERVICE

The Safety Advisor Service is designed to help make life easier and simpler by having unlimited access to templates and specialist expertise at the end of the telephone or via email. You are allocated a lead advisor, but can call upon any specialist in the group depending on the subject matter. We currently have 8 companies with their own specialisms, and you have access to them all.

Many organisations simply can't justify employing their own professional staff to guide them through the maze of legislation compliance. Others do have these personnel, but they find that some projects need additional resources or specialist technical input. The Safety Advisor Service provides you with your own complete team of experts. Our range of support services is wrapped into a package specially

designed to meet your own needs and resources, therefore making it bespoke and relevant. The basic package will include:

- Access to help on an unlimited number of occasions during normal office hours.
- 24 hours cover for emergencies.
- Free document templates.
- Review of your draft documents.
- Agreed amount of time to use on consultancy / training throughout the year, varied each year to adapt to your changing business needs.
- Access to your own client area via our website.
- Quarterly newsletters and other news alerts.
- Designated "competent person" to meet health and safety legislation.
- Discounts from other services.

## HOW DOES IT WORK?

We sit down with you, listen, advise and agree the level of support that best fits your organisation's needs. This translates into a bank of 'days' that are used to deliver the consultancy or training services that you select – when and how you want them.

Fees are charged on a sliding scale according to how many days you require, and the time available within your contract can be monitored by you via the on-line customer account which is included in the Service.

You provide us with details of who has authority to contact us and they are able to access unlimited telephone support during normal working hours and there are also emergency contact details in the event of a serious occurrence out-of-hours.

Services are either planned in advance or they can be booked as the need arises, with the required number of days simply being deducted from your package.

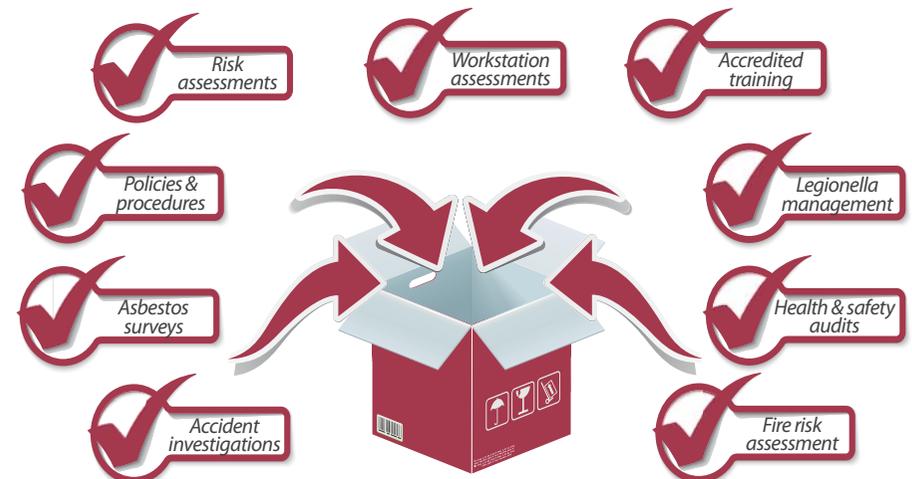
IT'S THAT SIMPLE !

## WHAT SERVICES CAN BE INCLUDED?

Within the PHSC plc group we provide a vast portfolio of safety services which are available to your company via the Safety Advisor Service. These include:

- Safety audits.
  - General risk assessment services.
  - Policy and procedure writing.
  - Fire risk assessment and management.
  - Noise assessment services.
  - Occupational hygiene.
  - Asbestos surveying and management.
  - Legionella risk assessment and management.
  - Attendance of safety meetings/committees.
  - Accident/incident investigations.
  - A large array of practical safety training (such as working at height, manual handling, fire awareness, fire marshalling and many more).
  - Food hygiene consultancy and training.
  - NEBOSH, CIEH and IOSH accredited training.
  - Quality systems creation and support.
  - Environmental services
- ...and much more besides.

## CREATE A BESPOKE PACKAGE: CHOOSE THE SERVICES THAT SUIT YOUR ORGANISATION





## PHSC - PRACTICAL HELP AT SENSIBLE COST

Personnel Health & Safety Consultants Limited is a specialist health and safety consultancy and is part of the PHSC plc Group.

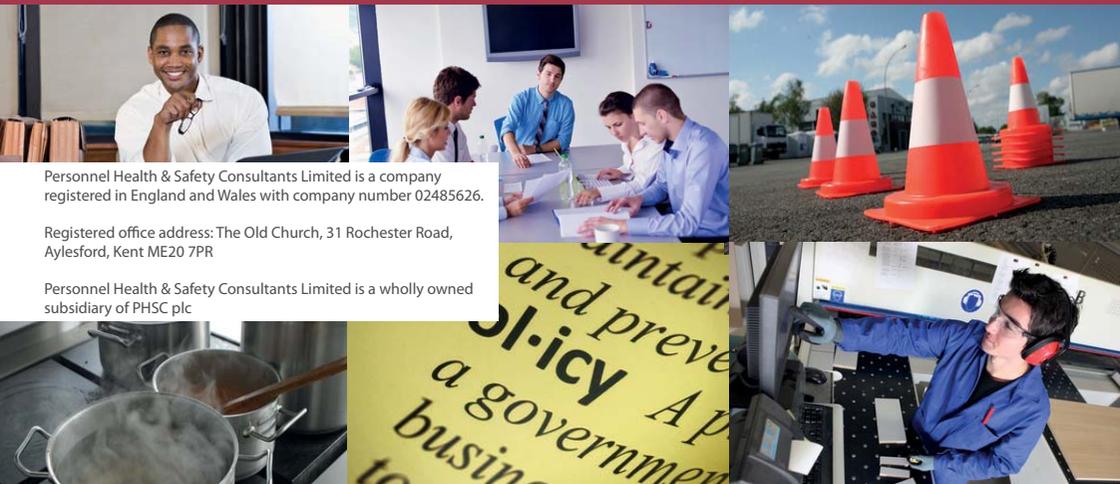
The Group includes a range of companies offering specialist safety services. All of these services are offered seamlessly to clients of all of the companies within the Group. This means that it is fast and simple for one company to delegate assignments, in whole or in part, to another member of the Group without involving the client in any extra paperwork.

Our Safety Advisor Service gives you access to these resources and the expertise of any of our specialists, providing you with the convenience of a one-stop shop, with the added security of knowing that you are dealing with an expert in each discipline.

At PHSC we always look to provide clear, practical advice, which reduces the risk of accidents and incidents occurring. And just as importantly, we are there to help you if you do have any problems as we pride ourselves on our excellent customer support.

## CONTACT US FOR MORE INFORMATION

If you would like PHSC to help you, please contact us using the following details:  
[www.phsc.co.uk](http://www.phsc.co.uk) / [phsc@phsc.co.uk](mailto:phsc@phsc.co.uk) / 01622 717 700



Personnel Health & Safety Consultants Limited is a company registered in England and Wales with company number 02485626.

Registered office address: The Old Church, 31 Rochester Road, Aylesford, Kent ME20 7PR

Personnel Health & Safety Consultants Limited is a wholly owned subsidiary of PHSC plc

and sustain  
 and prevent  
 ol-icy A p  
 a government  
 business  
 to